

ASPSP name	Sainsbury's Bank
Interface name/ID	Sainsbury's Bank API Interface

Month ID	7
Month name	July

Availability	
Sainsbury's Bank API Interface	99.72%
Consumer Website - Online Banking	99.90%
Consumer Mobile Banking	99.03%

AISP response	
Sainsbury's Bank API Interface (average)	598
Consumer Website - Online Banking	14,902
Consumer Mobile Banking	348

Error rate	
Sainsbury's Bank API Interface	0.06%

Dedicated interface: availability and performance report

ASPSP name	Sainsbury's Bank		
Interface name/ID	Sainsbury's Bank API Interface		
Report start date	01 Apr 2024		

Date	Uptime (%)	All downtime (%)	AISP response (ms)	Error rate (%)
01 Apr 2024	100.00%	0.00%	599	0.01%
02 Apr 2024	100.00%	0.00%	616	0.05%
03 Apr 2024	100.00%	0.00%	599	0.00%
04 Apr 2024	100.00%	0.00%	632	0.05%
05 Apr 2024	100.00%	0.00%	603	0.01%
06 Apr 2024	100.00%	0.00%	593	0.01%
07 Apr 2024	100.00%	0.00%	597	0.03%
08 Apr 2024	100.00%	0.00%	601	0.01%
09 Apr 2024	100.00%	0.00%	601	0.01%
10 Apr 2024	100.00%	0.00%	573	0.11%
11 Apr 2024	100.00%	0.00%	569	0.01%
12 Apr 2024	100.00%	0.00%	569	0.04%
13 Apr 2024	100.00%	0.00%	561	0.03%
14 Apr 2024	100.00%	0.00%	561	0.01%
15 Apr 2024	100.00%	0.00%	579	0.00%
16 Apr 2024	100.00%	0.00%	581	0.01%
17 Apr 2024	100.00%	0.00%	594	0.02%
18 Apr 2024	100.00%	0.00%	584	0.00%
19 Apr 2024	100.00%	0.00%	585	0.01%
20 Apr 2024	100.00%	0.00%	578	0.02%
21 Apr 2024	100.00%	0.00%	574	0.02%
22 Apr 2024	100.00%	0.00%	602	0.00%
23 Apr 2024	100.00%	0.00%	583	0.01%
24 Apr 2024	100.00%	0.00%	585	0.01%
25 Apr 2024	100.00%	0.00%	594	0.00%
26 Apr 2024	100.00%	0.00%	600	0.02%

27 Apr 2024	100.00%	0.00%	589	0.02%
28 Apr 2024	100.00%	0.00%	585	0.02%
29 Apr 2024	100.00%	0.00%	601	0.01%
30 Apr 2024	100.00%	0.00%	595	0.01%
01 May 2024	100.00%	0.00%	593	0.00%
02 May 2024	100.00%	0.00%	604	0.02%
03 May 2024	100.00%	0.00%	596	0.01%
04 May 2024	100.00%	0.00%	606	0.09%
05 May 2024	100.00%	0.00%	593	0.09%
06 May 2024	100.00%	0.00%	608	0.15%
07 May 2024	100.00%	0.00%	614	0.11%
08 May 2024	100.00%	0.00%	594	0.30%
09 May 2024	100.00%	0.00%	605	0.02%
10 May 2024	100.00%	0.00%	602	0.06%
11 May 2024	100.00%	0.00%	642	0.26%
12 May 2024	100.00%	0.00%	585	0.00%
13 May 2024	100.00%	0.00%	596	0.00%
14 May 2024	100.00%	0.00%	613	0.03%
15 May 2024	100.00%	0.00%	605	0.02%
16 May 2024	100.00%	0.00%	601	0.01%
17 May 2024	100.00%	0.00%	617	0.01%
18 May 2024	100.00%	0.00%	594	0.01%
19 May 2024	100.00%	0.00%	598	0.26%
20 May 2024	100.00%	0.00%	602	0.01%
21 May 2024	100.00%	0.00%	615	0.01%
22 May 2024	100.00%	0.00%	599	0.01%
23 May 2024	100.00%	0.00%	623	0.08%
24 May 2024	100.00%	0.00%	602	0.01%
25 May 2024	100.00%	0.00%	600	0.02%
26 May 2024	100.00%	0.00%	593	0.01%
27 May 2024	100.00%	0.00%	604	0.02%
28 May 2024	100.00%	0.00%	608	0.01%
29 May 2024	100.00%	0.00%	606	0.03%
30 May 2024	100.00%	0.00%	608	0.01%

31 May 2024	100.00%	0.00%	613	0.03%
01 Jun 2024	100.00%	0.00%	599	0.02%
02 Jun 2024	100.00%	0.00%	601	0.02%
03 Jun 2024	100.00%	0.00%	580	0.03%
04 Jun 2024	100.00%	0.00%	611	0.01%
05 Jun 2024	100.00%	0.00%	617	0.03%
06 Jun 2024	100.00%	0.00%	605	0.03%
07 Jun 2024	100.00%	0.00%	595	0.02%
08 Jun 2024	100.00%	0.00%	620	0.03%
09 Jun 2024	100.00%	0.00%	603	0.01%
10 Jun 2024	100.00%	0.00%	598	0.01%
11 Jun 2024	100.00%	0.00%	612	0.01%
12 Jun 2024	100.00%	0.00%	663	0.01%
13 Jun 2024	100.00%	0.00%	571	0.01%
14 Jun 2024	100.00%	0.00%	567	0.02%
15 Jun 2024	100.00%	0.00%	574	0.06%
16 Jun 2024	100.00%	0.00%	558	0.05%
17 Jun 2024	100.00%	0.00%	574	0.04%
18 Jun 2024	100.00%	0.00%	572	0.01%
19 Jun 2024	100.00%	0.00%	579	0.02%
20 Jun 2024	100.00%	0.00%	579	0.01%
21 Jun 2024	100.00%	0.00%	584	0.02%
22 Jun 2024	100.00%	0.00%	578	0.02%
23 Jun 2024	75.00%	25.00%	729	2.39%
24 Jun 2024	100.00%	0.00%	596	0.02%
25 Jun 2024	100.00%	0.00%	620	0.04%
26 Jun 2024	100.00%	0.00%	597	0.08%
27 Jun 2024	100.00%	0.00%	598	0.09%
28 Jun 2024	100.00%	0.00%	603	0.03%
29 Jun 2024	100.00%	0.00%	607	0.11%
30 Jun 2024	100.00%	0.00%	582	0.02%

PSU interface: availability and performance report

ASPSP name	Sainsbury's Bank
Interface name/ID	Consumer Website - Online Banking
Report start date	01 Apr 2024

Date	Uptime (%)	Downtime (%)	AISP response (ms)
01 Apr 2024	100.00%	0.00%	13151
02 Apr 2024	100.00%	0.00%	19756
03 Apr 2024	100.00%	0.00%	17715
04 Apr 2024	100.00%	0.00%	17290
05 Apr 2024	100.00%	0.00%	15762
06 Apr 2024	100.00%	0.00%	12121
07 Apr 2024	100.00%	0.00%	11516
08 Apr 2024	100.00%	0.00%	17022
09 Apr 2024	100.00%	0.00%	19996
10 Apr 2024	100.00%	0.00%	16226
11 Apr 2024	100.00%	0.00%	14213
12 Apr 2024	100.00%	0.00%	14119
13 Apr 2024	100.00%	0.00%	10836
14 Apr 2024	100.00%	0.00%	10161
15 Apr 2024	100.00%	0.00%	18620
16 Apr 2024	100.00%	0.00%	17180
17 Apr 2024	100.00%	0.00%	14790
18 Apr 2024	100.00%	0.00%	13784
19 Apr 2024	100.00%	0.00%	14575
20 Apr 2024	100.00%	0.00%	18731
21 Apr 2024	100.00%	0.00%	14109
22 Apr 2024	100.00%	0.00%	13549
23 Apr 2024	100.00%	0.00%	10309
24 Apr 2024	100.00%	0.00%	12247
25 Apr 2024	100.00%	0.00%	19339
26 Apr 2024	100.00%	0.00%	11953

27 Apr 2024	100.00%	0.00%	18357
28 Apr 2024	100.00%	0.00%	14711
29 Apr 2024	100.00%	0.00%	12049
30 Apr 2024	100.00%	0.00%	18523
01 May 2024	100.00%	0.00%	16656
02 May 2024	100.00%	0.00%	15725
03 May 2024	100.00%	0.00%	19522
04 May 2024	100.00%	0.00%	10610
05 May 2024	100.00%	0.00%	10406
06 May 2024	100.00%	0.00%	18798
07 May 2024	100.00%	0.00%	18938
08 May 2024	100.00%	0.00%	11291
09 May 2024	100.00%	0.00%	11055
10 May 2024	100.00%	0.00%	18234
11 May 2024	100.00%	0.00%	16703
12 May 2024	100.00%	0.00%	10482
13 May 2024	100.00%	0.00%	11583
14 May 2024	100.00%	0.00%	15210
15 May 2024	100.00%	0.00%	10177
16 May 2024	100.00%	0.00%	11903
17 May 2024	100.00%	0.00%	18860
18 May 2024	100.00%	0.00%	16865
19 May 2024	100.00%	0.00%	14280
20 May 2024	100.00%	0.00%	17346
21 May 2024	100.00%	0.00%	12984
22 May 2024	100.00%	0.00%	12763
23 May 2024	100.00%	0.00%	17167
24 May 2024	100.00%	0.00%	13218
25 May 2024	100.00%	0.00%	17847
26 May 2024	100.00%	0.00%	11857
27 May 2024	100.00%	0.00%	16833
28 May 2024	100.00%	0.00%	12809
29 May 2024	100.00%	0.00%	10421
30 May 2024	100.00%	0.00%	12806

31 May 2024	100.00%	0.00%	15833
01 Jun 2024	100.00%	0.00%	11494
02 Jun 2024	100.00%	0.00%	15990
03 Jun 2024	100.00%	0.00%	10972
04 Jun 2024	100.00%	0.00%	17884
05 Jun 2024	100.00%	0.00%	14871
06 Jun 2024	100.00%	0.00%	17831
07 Jun 2024	100.00%	0.00%	10831
08 Jun 2024	100.00%	0.00%	11796
09 Jun 2024	100.00%	0.00%	16441
10 Jun 2024	100.00%	0.00%	14501
11 Jun 2024	100.00%	0.00%	18539
12 Jun 2024	100.00%	0.00%	18743
13 Jun 2024	100.00%	0.00%	16041
14 Jun 2024	100.00%	0.00%	19605
15 Jun 2024	100.00%	0.00%	17631
16 Jun 2024	100.00%	0.00%	11415
17 Jun 2024	100.00%	0.00%	17397
18 Jun 2024	100.00%	0.00%	10785
19 Jun 2024	100.00%	0.00%	13839
20 Jun 2024	100.00%	0.00%	17683
21 Jun 2024	100.00%	0.00%	19952
22 Jun 2024	100.00%	0.00%	12151
23 Jun 2024	100.00%	0.00%	19324
24 Jun 2024	100.00%	0.00%	17119
25 Jun 2024	100.00%	0.00%	10840
26 Jun 2024	91.28%	8.72%	14196
27 Jun 2024	100.00%	0.00%	12584
28 Jun 2024	100.00%	0.00%	18358
29 Jun 2024	100.00%	0.00%	10478
30 Jun 2024	100.00%	0.00%	11448

PSU interface: availability and performance report

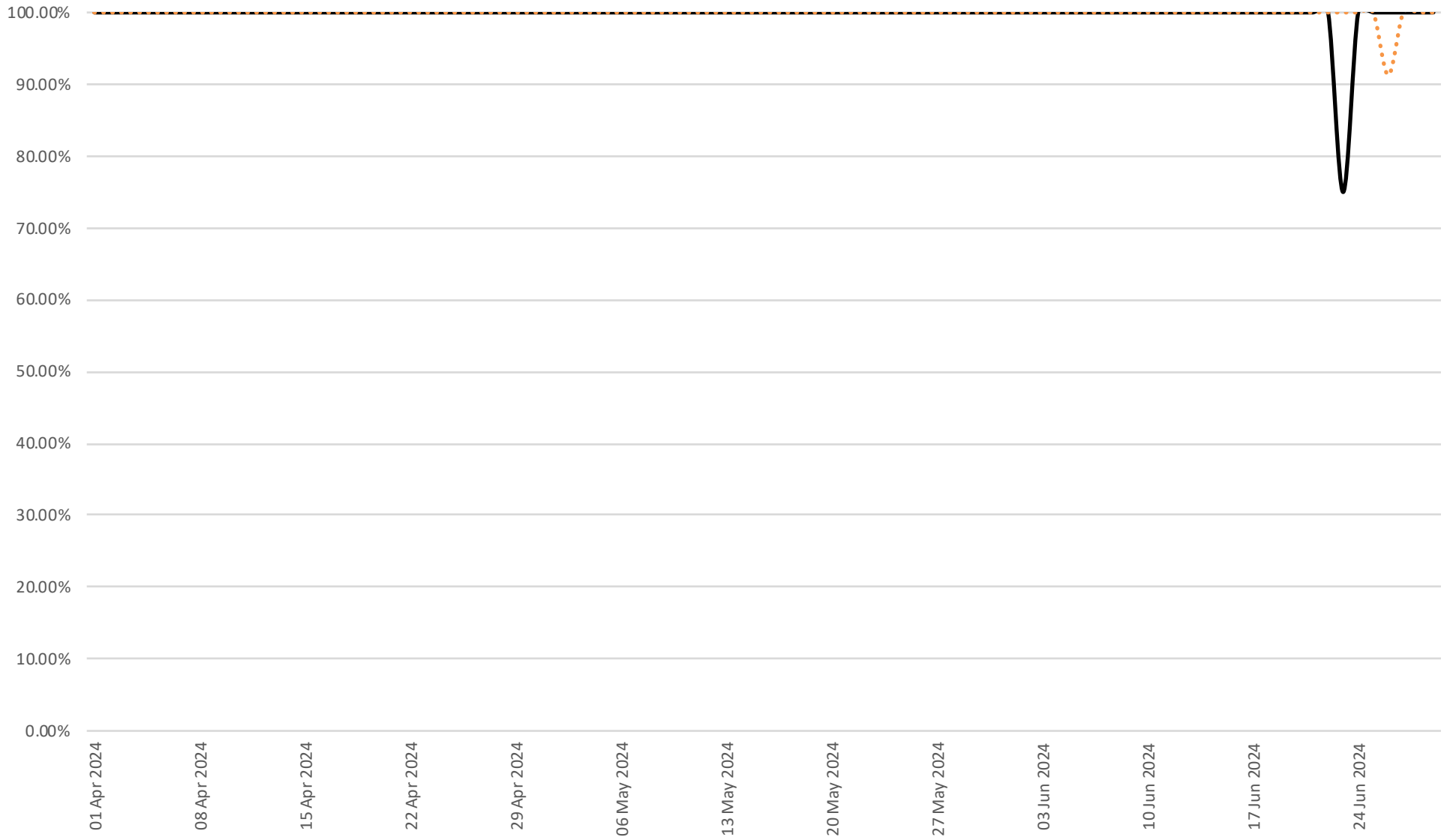
ASPSP name	Sainsbury's Bank	
Interface name/ID	Mobile Banking	
Report start date	01 Apr 2024	

Date	Uptime (%)	Downtime (%)	AISP response (ms)
01 Apr 2024	100.00%	0.00%	338
02 Apr 2024	100.00%	0.00%	355
03 Apr 2024	100.00%	0.00%	353
04 Apr 2024	100.00%	0.00%	363
05 Apr 2024	100.00%	0.00%	358
06 Apr 2024	100.00%	0.00%	342
07 Apr 2024	79.17%	20.83%	337
08 Apr 2024	100.00%	0.00%	353
09 Apr 2024	100.00%	0.00%	354
10 Apr 2024	100.00%	0.00%	351
11 Apr 2024	100.00%	0.00%	347
12 Apr 2024	100.00%	0.00%	359
13 Apr 2024	100.00%	0.00%	339
14 Apr 2024	100.00%	0.00%	333
15 Apr 2024	100.00%	0.00%	351
16 Apr 2024	100.00%	0.00%	349
17 Apr 2024	100.00%	0.00%	344
18 Apr 2024	100.00%	0.00%	341
19 Apr 2024	100.00%	0.00%	343
20 Apr 2024	100.00%	0.00%	332
21 Apr 2024	100.00%	0.00%	328
22 Apr 2024	100.00%	0.00%	340
23 Apr 2024	100.00%	0.00%	341
24 Apr 2024	100.00%	0.00%	343
25 Apr 2024	100.00%	0.00%	367
26 Apr 2024	100.00%	0.00%	347

27 Apr 2024	100.00%	0.00%	347
28 Apr 2024	100.00%	0.00%	332
29 Apr 2024	100.00%	0.00%	343
30 Apr 2024	100.00%	0.00%	350
01 May 2024	100.00%	0.00%	344
02 May 2024	100.00%	0.00%	352
03 May 2024	100.00%	0.00%	351
04 May 2024	100.00%	0.00%	383
05 May 2024	100.00%	0.00%	335
06 May 2024	100.00%	0.00%	339
07 May 2024	100.00%	0.00%	346
08 May 2024	100.00%	0.00%	342
09 May 2024	100.00%	0.00%	344
10 May 2024	100.00%	0.00%	355
11 May 2024	100.00%	0.00%	340
12 May 2024	100.00%	0.00%	332
13 May 2024	100.00%	0.00%	350
14 May 2024	100.00%	0.00%	352
15 May 2024	100.00%	0.00%	349
16 May 2024	100.00%	0.00%	349
17 May 2024	100.00%	0.00%	352
18 May 2024	100.00%	0.00%	340
19 May 2024	79.17%	20.83%	333
20 May 2024	100.00%	0.00%	344
21 May 2024	100.00%	0.00%	353
22 May 2024	100.00%	0.00%	350
23 May 2024	100.00%	0.00%	347
24 May 2024	100.00%	0.00%	347
25 May 2024	100.00%	0.00%	338
26 May 2024	100.00%	0.00%	337
27 May 2024	100.00%	0.00%	346
28 May 2024	100.00%	0.00%	353
29 May 2024	100.00%	0.00%	355
30 May 2024	100.00%	0.00%	336

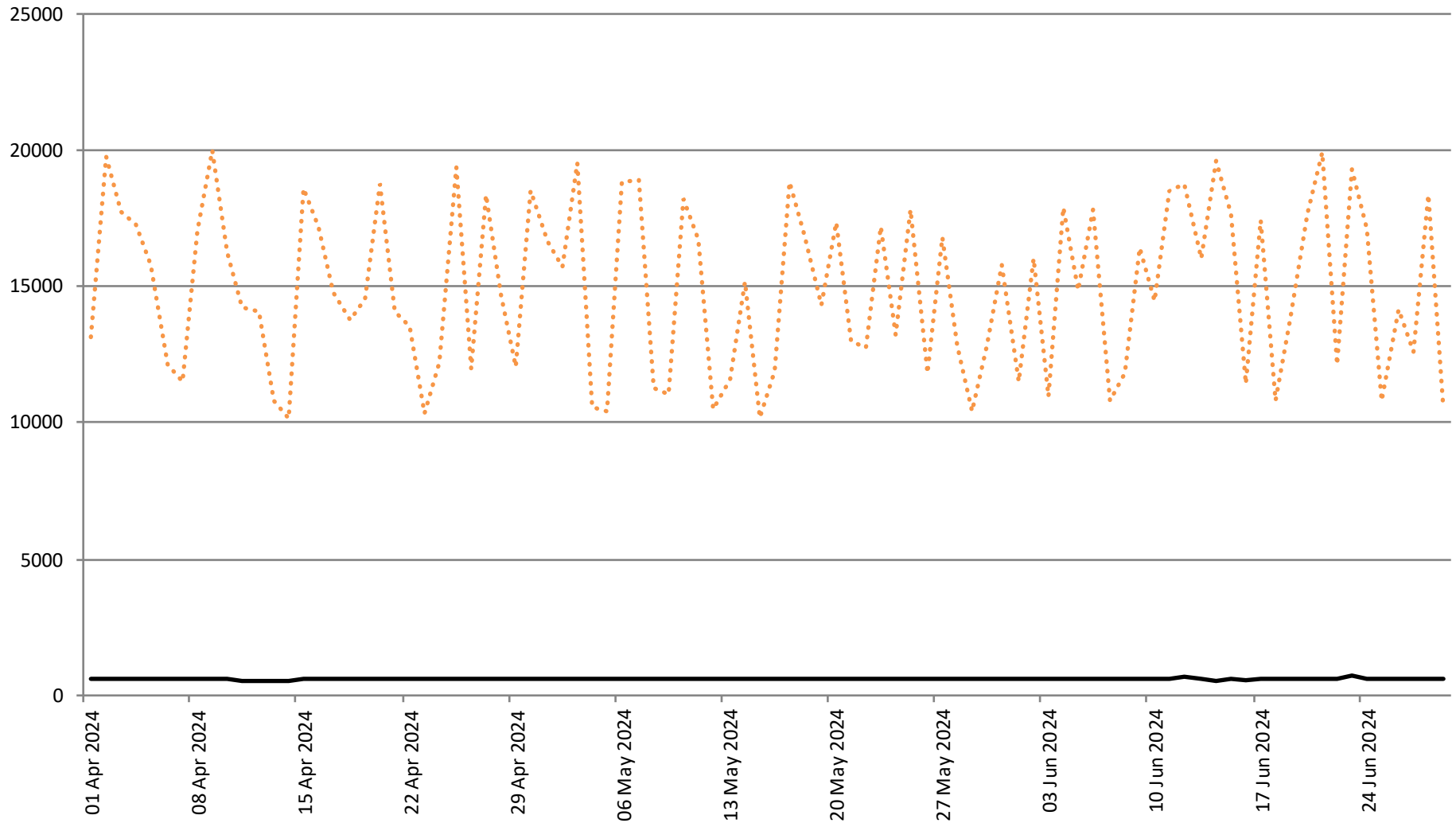
31 May 2024	100.00%	0.00%	340
01 Jun 2024	100.00%	0.00%	360
02 Jun 2024	100.00%	0.00%	352
03 Jun 2024	100.00%	0.00%	355
04 Jun 2024	100.00%	0.00%	358
05 Jun 2024	100.00%	0.00%	340
06 Jun 2024	100.00%	0.00%	341
07 Jun 2024	100.00%	0.00%	331
08 Jun 2024	100.00%	0.00%	358
09 Jun 2024	79.17%	20.83%	348
10 Jun 2024	100.00%	0.00%	334
11 Jun 2024	100.00%	0.00%	342
12 Jun 2024	100.00%	0.00%	392
13 Jun 2024	100.00%	0.00%	346
14 Jun 2024	100.00%	0.00%	349
15 Jun 2024	100.00%	0.00%	340
16 Jun 2024	100.00%	0.00%	331
17 Jun 2024	100.00%	0.00%	351
18 Jun 2024	100.00%	0.00%	347
19 Jun 2024	100.00%	0.00%	344
20 Jun 2024	100.00%	0.00%	347
21 Jun 2024	100.00%	0.00%	348
22 Jun 2024	100.00%	0.00%	341
23 Jun 2024	75.00%	25.00%	507
24 Jun 2024	100.00%	0.00%	342
25 Jun 2024	100.00%	0.00%	344
26 Jun 2024	100.00%	0.00%	345
27 Jun 2024	100.00%	0.00%	345
28 Jun 2024	100.00%	0.00%	350
29 Jun 2024	100.00%	0.00%	343
30 Jun 2024	100.00%	0.00%	332

Availability (%)



— Dedicated interface Consumer Website - Online Banking

AISP response time (ms)

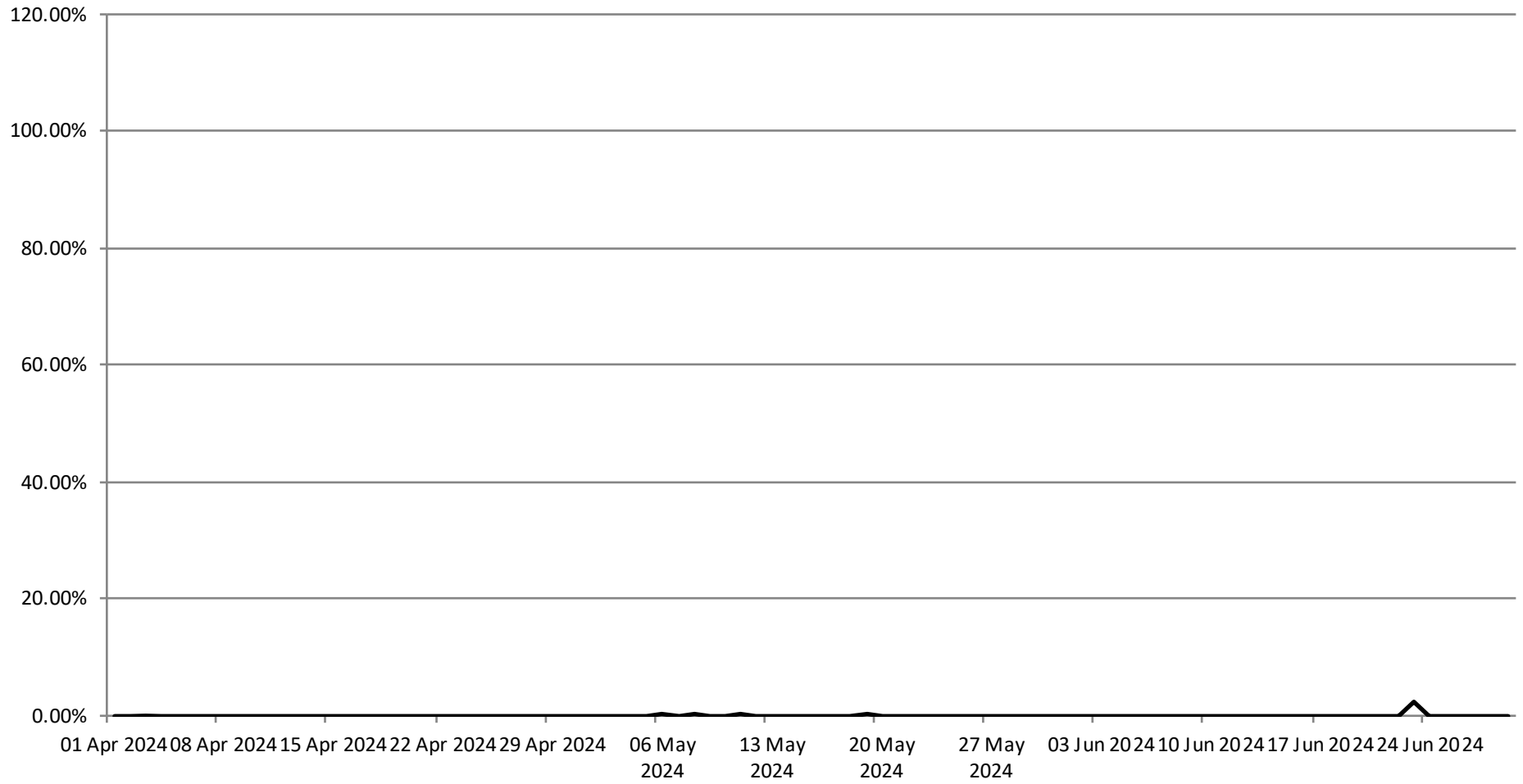


— Dedicated Interface (average)

— Dedicated interface (per MB)

•••• Consumer Website - Online Banking

Error rate (%)



— Dedicated Interface (average)