

## ASPSP performance data by endpoint

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Sainsbury's Bank API Interface

<b>Month ID</b>	10
<b>Month name</b>	October

<b>Availability</b>	
Sainsbury's Bank API Interface	100.00%
Consumer Website - Online Banking	100.00%
Consumer Mobile Banking	99.07%

<b>AISP response</b>	
Sainsbury's Bank API Interface (average)	544
Consumer Website - Online Banking	12,184
Consumer Mobile Banking	357

<b>Error rate</b>	
Sainsbury's Bank API Interface	0.18%

## Dedicated interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank		
<b>Interface name/ID</b>	Sainsbury's Bank API Interface		
<b>Report start date</b>	01 Jul 2024		

<b>Date</b>	<b>Uptime (%)</b>	<b>All downtime (%)</b>	<b>AISP response (ms)</b>	<b>Error rate (%)</b>
01 Jul 2024	99.95%	0.05%	621	0.07%
02 Jul 2024	100.00%	0.00%	608	0.05%
03 Jul 2024	100.00%	0.00%	592	0.03%
04 Jul 2024	100.00%	0.00%	625	0.29%
05 Jul 2024	100.00%	0.00%	590	0.02%
06 Jul 2024	100.00%	0.00%	592	0.07%
07 Jul 2024	100.00%	0.00%	580	0.02%
08 Jul 2024	100.00%	0.00%	581	0.03%
09 Jul 2024	100.00%	0.00%	619	0.53%
10 Jul 2024	100.00%	0.00%	452	0.05%
11 Jul 2024	100.00%	0.00%	618	0.06%
12 Jul 2024	100.00%	0.00%	595	0.09%
13 Jul 2024	100.00%	0.00%	538	0.18%
14 Jul 2024	100.00%	0.00%	534	0.00%
15 Jul 2024	100.00%	0.00%	526	0.02%
16 Jul 2024	100.00%	0.00%	599	0.07%
17 Jul 2024	100.00%	0.00%	535	0.04%
18 Jul 2024	100.00%	0.00%	585	0.00%
19 Jul 2024	100.00%	0.00%	568	0.02%
20 Jul 2024	100.00%	0.00%	581	0.03%
21 Jul 2024	100.00%	0.00%	579	0.01%
22 Jul 2024	100.00%	0.00%	599	0.02%
23 Jul 2024	100.00%	0.00%	597	0.05%
24 Jul 2024	100.00%	0.00%	575	0.03%
25 Jul 2024	100.00%	0.00%	592	0.01%
26 Jul 2024	100.00%	0.00%	590	0.04%

27 Jul 2024	100.00%	0.00%	618	0.13%
28 Jul 2024	100.00%	0.00%	582	0.02%
29 Jul 2024	100.00%	0.00%	590	0.05%
30 Jul 2024	100.00%	0.00%	599	0.05%
31 Jul 2024	100.00%	0.00%	594	0.05%
01 Aug 2024	100.00%	0.00%	603	0.02%
02 Aug 2024	100.00%	0.00%	596	0.12%
03 Aug 2024	100.00%	0.00%	610	0.06%
04 Aug 2024	100.00%	0.00%	596	0.01%
05 Aug 2024	100.00%	0.00%	593	0.01%
06 Aug 2024	100.00%	0.00%	603	0.01%
07 Aug 2024	100.00%	0.00%	600	0.00%
08 Aug 2024	100.00%	0.00%	606	0.02%
09 Aug 2024	100.00%	0.00%	615	0.01%
10 Aug 2024	100.00%	0.00%	627	0.10%
11 Aug 2024	100.00%	0.00%	595	1.11%
12 Aug 2024	100.00%	0.00%	616	0.13%
13 Aug 2024	100.00%	0.00%	630	0.07%
14 Aug 2024	100.00%	0.00%	624	0.04%
15 Aug 2024	100.00%	0.00%	608	0.02%
16 Aug 2024	100.00%	0.00%	612	0.03%
17 Aug 2024	100.00%	0.00%	604	0.02%
18 Aug 2024	100.00%	0.00%	597	0.01%
19 Aug 2024	100.00%	0.00%	602	0.01%
20 Aug 2024	100.00%	0.00%	631	0.02%
21 Aug 2024	100.00%	0.00%	609	0.01%
22 Aug 2024	100.00%	0.00%	616	0.02%
23 Aug 2024	100.00%	0.00%	612	0.01%
24 Aug 2024	100.00%	0.00%	611	0.11%
25 Aug 2024	100.00%	0.00%	622	0.04%
26 Aug 2024	100.00%	0.00%	604	0.01%
27 Aug 2024	100.00%	0.00%	628	0.10%
28 Aug 2024	100.00%	0.00%	612	0.01%
29 Aug 2024	100.00%	0.00%	648	0.24%

30 Aug 2024	100.00%	0.00%	625	0.02%
31 Aug 2024	100.00%	0.00%	595	0.07%
01 Sep 2024	100.00%	0.00%	610	0.01%
02 Sep 2024	100.00%	0.00%	612	0.01%
03 Sep 2024	100.00%	0.00%	618	3.55%
04 Sep 2024	100.00%	0.00%	445	3.00%
05 Sep 2024	100.00%	0.00%	415	0.60%
06 Sep 2024	100.00%	0.00%	398	0.07%
07 Sep 2024	100.00%	0.00%	389	0.07%
08 Sep 2024	100.00%	0.00%	393	0.09%
09 Sep 2024	100.00%	0.00%	395	0.07%
10 Sep 2024	100.00%	0.00%	409	0.21%
11 Sep 2024	100.00%	0.00%	404	0.27%
12 Sep 2024	100.00%	0.00%	408	0.30%
13 Sep 2024	100.00%	0.00%	408	0.12%
14 Sep 2024	100.00%	0.00%	401	0.36%
15 Sep 2024	100.00%	0.00%	397	0.07%
16 Sep 2024	100.00%	0.00%	418	0.03%
17 Sep 2024	100.00%	0.00%	440	0.34%
18 Sep 2024	100.00%	0.00%	388	0.05%
19 Sep 2024	100.00%	0.00%	399	0.06%
20 Sep 2024	100.00%	0.00%	392	0.13%
21 Sep 2024	100.00%	0.00%	399	0.68%
22 Sep 2024	100.00%	0.00%	389	0.05%
23 Sep 2024	100.00%	0.00%	395	0.03%
24 Sep 2024	100.00%	0.00%	404	0.17%
25 Sep 2024	100.00%	0.00%	400	0.13%
26 Sep 2024	100.00%	0.00%	411	0.08%
27 Sep 2024	100.00%	0.00%	415	0.05%
28 Sep 2024	100.00%	0.00%	417	0.39%
29 Sep 2024	100.00%	0.00%	402	0.05%
30 Sep 2024	100.00%	0.00%	411	0.04%

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Consumer Website - Online Banking
<b>Report start date</b>	01 Jul 2024

<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Jul 2024	100.00%	0.00%	18463
02 Jul 2024	100.00%	0.00%	15588
03 Jul 2024	100.00%	0.00%	14304
04 Jul 2024	100.00%	0.00%	13455
05 Jul 2024	100.00%	0.00%	13018
06 Jul 2024	100.00%	0.00%	10596
07 Jul 2024	100.00%	0.00%	10114
08 Jul 2024	100.00%	0.00%	14856
09 Jul 2024	100.00%	0.00%	16124
10 Jul 2024	100.00%	0.00%	13129
11 Jul 2024	100.00%	0.00%	11982
12 Jul 2024	100.00%	0.00%	12237
13 Jul 2024	100.00%	0.00%	9822
14 Jul 2024	100.00%	0.00%	7788
15 Jul 2024	100.00%	0.00%	15279
16 Jul 2024	100.00%	0.00%	15292
17 Jul 2024	100.00%	0.00%	12115
18 Jul 2024	100.00%	0.00%	11222
19 Jul 2024	100.00%	0.00%	11268
20 Jul 2024	100.00%	0.00%	9826
21 Jul 2024	100.00%	0.00%	8876
22 Jul 2024	100.00%	0.00%	15224
23 Jul 2024	100.00%	0.00%	14607
24 Jul 2024	100.00%	0.00%	13507
25 Jul 2024	100.00%	0.00%	14242
26 Jul 2024	100.00%	0.00%	13368

27 Jul 2024	100.00%	0.00%	9865
28 Jul 2024	100.00%	0.00%	8215
29 Jul 2024	100.00%	0.00%	14080
30 Jul 2024	100.00%	0.00%	13628
31 Jul 2024	100.00%	0.00%	13766
01 Aug 2024	100.00%	0.00%	14799
02 Aug 2024	100.00%	0.00%	12549
03 Aug 2024	100.00%	0.00%	9979
04 Aug 2024	100.00%	0.00%	9121
05 Aug 2024	100.00%	0.00%	14352
06 Aug 2024	100.00%	0.00%	14382
07 Aug 2024	100.00%	0.00%	13091
08 Aug 2024	100.00%	0.00%	13132
09 Aug 2024	100.00%	0.00%	11602
10 Aug 2024	100.00%	0.00%	7146
11 Aug 2024	100.00%	0.00%	8078
12 Aug 2024	100.00%	0.00%	13616
13 Aug 2024	100.00%	0.00%	13736
14 Aug 2024	100.00%	0.00%	12589
15 Aug 2024	100.00%	0.00%	12779
16 Aug 2024	100.00%	0.00%	11631
17 Aug 2024	100.00%	0.00%	8281
18 Aug 2024	100.00%	0.00%	8039
19 Aug 2024	100.00%	0.00%	12067
20 Aug 2024	100.00%	0.00%	14289
21 Aug 2024	100.00%	0.00%	12215
22 Aug 2024	100.00%	0.00%	12602
23 Aug 2024	100.00%	0.00%	12683
24 Aug 2024	100.00%	0.00%	10288
25 Aug 2024	100.00%	0.00%	7613
26 Aug 2024	100.00%	0.00%	9682
27 Aug 2024	100.00%	0.00%	14559
28 Aug 2024	100.00%	0.00%	14012
29 Aug 2024	100.00%	0.00%	12438

30 Aug 2024	100.00%	0.00%	13054
31 Aug 2024	100.00%	0.00%	9093
01 Sep 2024	100.00%	0.00%	9498
02 Sep 2024	100.00%	0.00%	16109
03 Sep 2024	100.00%	0.00%	14261
04 Sep 2024	100.00%	0.00%	14372
05 Sep 2024	100.00%	0.00%	13415
06 Sep 2024	100.00%	0.00%	12202
07 Sep 2024	100.00%	0.00%	9685
08 Sep 2024	100.00%	0.00%	9461
09 Sep 2024	100.00%	0.00%	14255
10 Sep 2024	100.00%	0.00%	14088
11 Sep 2024	100.00%	0.00%	11208
12 Sep 2024	100.00%	0.00%	11739
13 Sep 2024	100.00%	0.00%	11601
14 Sep 2024	100.00%	0.00%	8590
15 Sep 2024	100.00%	0.00%	8903
16 Sep 2024	100.00%	0.00%	13195
17 Sep 2024	100.00%	0.00%	12527
18 Sep 2024	100.00%	0.00%	10353
19 Sep 2024	100.00%	0.00%	11539
20 Sep 2024	100.00%	0.00%	12511
21 Sep 2024	100.00%	0.00%	9447
22 Sep 2024	100.00%	0.00%	9514
23 Sep 2024	100.00%	0.00%	14005
24 Sep 2024	100.00%	0.00%	14141
25 Sep 2024	100.00%	0.00%	14726
26 Sep 2024	100.00%	0.00%	12397
27 Sep 2024	100.00%	0.00%	13826
28 Sep 2024	100.00%	0.00%	9674
29 Sep 2024	100.00%	0.00%	9325
30 Sep 2024	100.00%	0.00%	16675

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank	
<b>Interface name/ID</b>	Mobile Banking	
<b>Report start date</b>	01 Jul 2024	

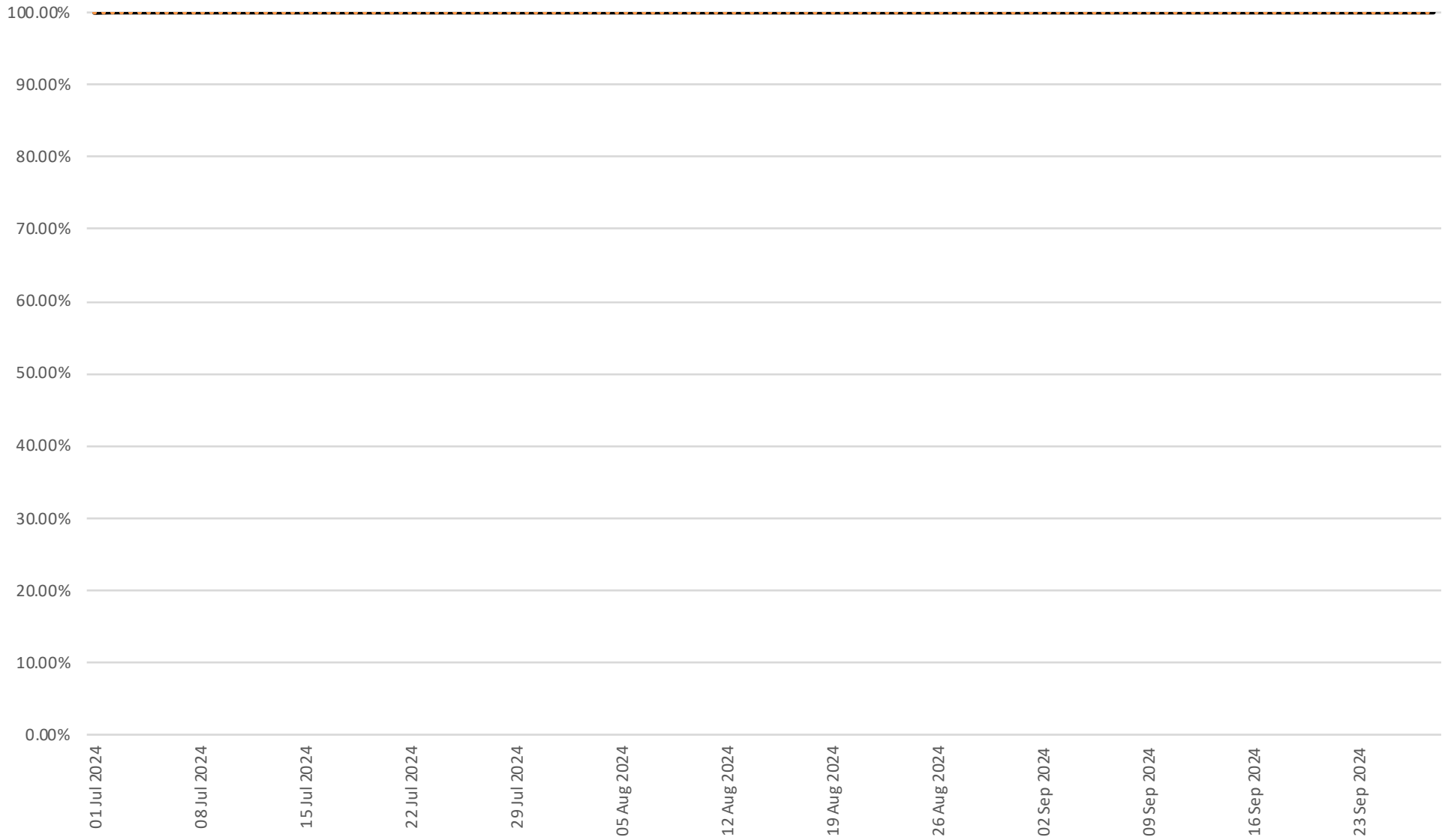
<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Jul 2024	100.00%	0.00%	355
02 Jul 2024	100.00%	0.00%	359
03 Jul 2024	100.00%	0.00%	348
04 Jul 2024	100.00%	0.00%	386
05 Jul 2024	100.00%	0.00%	350
06 Jul 2024	100.00%	0.00%	337
07 Jul 2024	100.00%	0.00%	332
08 Jul 2024	100.00%	0.00%	343
09 Jul 2024	100.00%	0.00%	359
10 Jul 2024	100.00%	0.00%	381
11 Jul 2024	100.00%	0.00%	330
12 Jul 2024	100.00%	0.00%	342
13 Jul 2024	100.00%	0.00%	372
14 Jul 2024	79.17%	20.83%	366
15 Jul 2024	100.00%	0.00%	404
16 Jul 2024	100.00%	0.00%	375
17 Jul 2024	100.00%	0.00%	332
18 Jul 2024	100.00%	0.00%	344
19 Jul 2024	100.00%	0.00%	341
20 Jul 2024	100.00%	0.00%	336
21 Jul 2024	100.00%	0.00%	336
22 Jul 2024	100.00%	0.00%	348
23 Jul 2024	100.00%	0.00%	341
24 Jul 2024	100.00%	0.00%	342
25 Jul 2024	100.00%	0.00%	351
26 Jul 2024	100.00%	0.00%	353



27 Jul 2024	100.00%	0.00%	347
28 Jul 2024	100.00%	0.00%	337
29 Jul 2024	100.00%	0.00%	351
30 Jul 2024	100.00%	0.00%	354
31 Jul 2024	100.00%	0.00%	354
01 Aug 2024	100.00%	0.00%	361
02 Aug 2024	100.00%	0.00%	360
03 Aug 2024	100.00%	0.00%	353
04 Aug 2024	100.00%	0.00%	340
05 Aug 2024	100.00%	0.00%	358
06 Aug 2024	100.00%	0.00%	355
07 Aug 2024	100.00%	0.00%	360
08 Aug 2024	100.00%	0.00%	354
09 Aug 2024	100.00%	0.00%	360
10 Aug 2024	100.00%	0.00%	350
11 Aug 2024	79.17%	20.83%	339
12 Aug 2024	100.00%	0.00%	360
13 Aug 2024	100.00%	0.00%	353
14 Aug 2024	100.00%	0.00%	354
15 Aug 2024	100.00%	0.00%	354
16 Aug 2024	100.00%	0.00%	351
17 Aug 2024	100.00%	0.00%	345
18 Aug 2024	100.00%	0.00%	343
19 Aug 2024	100.00%	0.00%	354
20 Aug 2024	100.00%	0.00%	358
21 Aug 2024	100.00%	0.00%	360
22 Aug 2024	100.00%	0.00%	359
23 Aug 2024	100.00%	0.00%	360
24 Aug 2024	100.00%	0.00%	349
25 Aug 2024	100.00%	0.00%	374
26 Aug 2024	100.00%	0.00%	351
27 Aug 2024	100.00%	0.00%	362
28 Aug 2024	100.00%	0.00%	362
29 Aug 2024	100.00%	0.00%	358

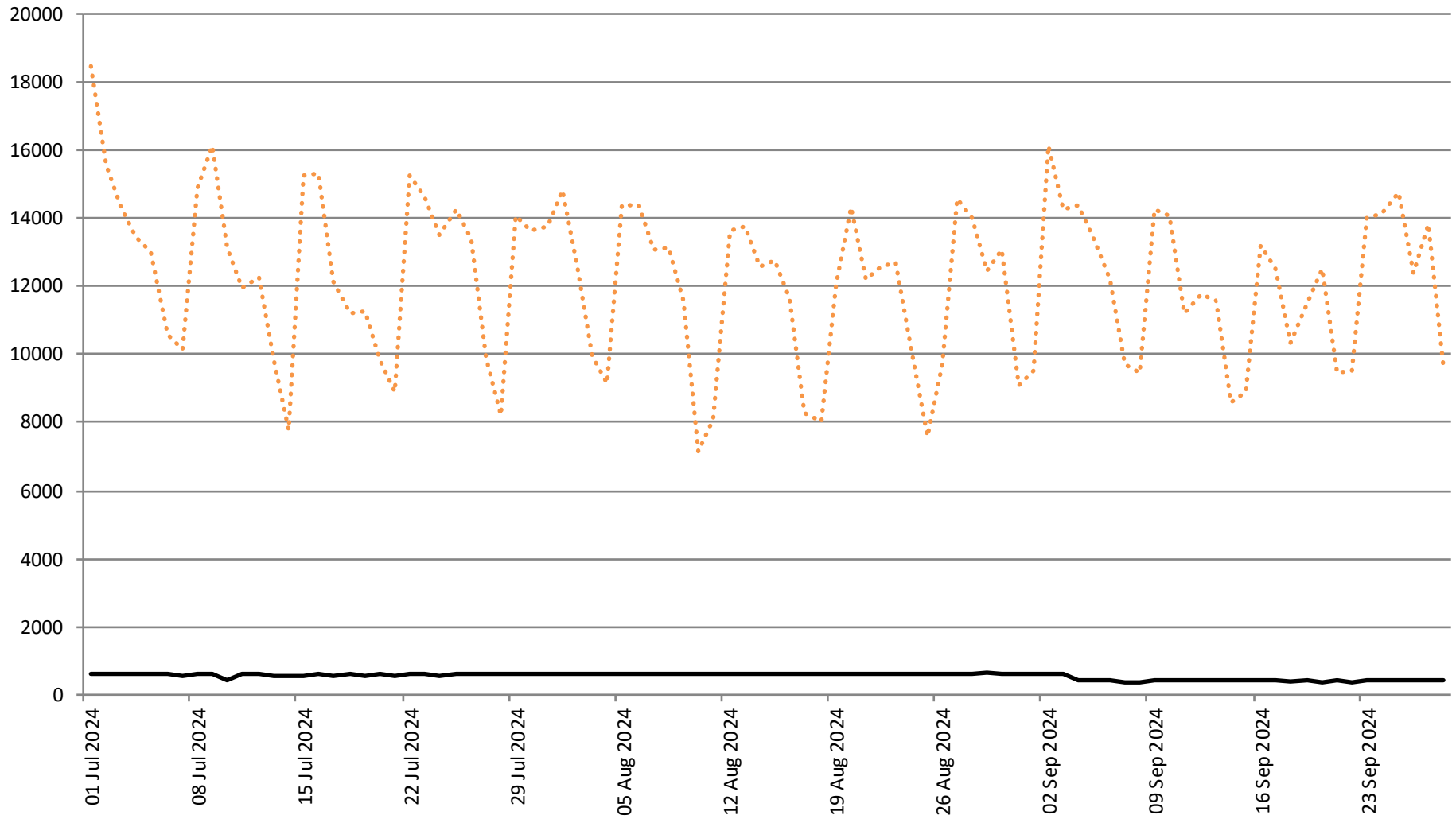
30 Aug 2024	100.00%	0.00%	387
31 Aug 2024	100.00%	0.00%	349
01 Sep 2024	100.00%	0.00%	407
02 Sep 2024	100.00%	0.00%	364
03 Sep 2024	100.00%	0.00%	371
04 Sep 2024	100.00%	0.00%	410
05 Sep 2024	100.00%	0.00%	368
06 Sep 2024	100.00%	0.00%	365
07 Sep 2024	100.00%	0.00%	348
08 Sep 2024	100.00%	0.00%	351
09 Sep 2024	100.00%	0.00%	365
10 Sep 2024	100.00%	0.00%	361
11 Sep 2024	100.00%	0.00%	365
12 Sep 2024	100.00%	0.00%	367
13 Sep 2024	100.00%	0.00%	358
14 Sep 2024	58.33%	41.67%	347
15 Sep 2024	100.00%	0.00%	350
16 Sep 2024	100.00%	0.00%	365
17 Sep 2024	100.00%	0.00%	365
18 Sep 2024	100.00%	0.00%	362
19 Sep 2024	100.00%	0.00%	365
20 Sep 2024	100.00%	0.00%	366
21 Sep 2024	100.00%	0.00%	350
22 Sep 2024	100.00%	0.00%	342
23 Sep 2024	100.00%	0.00%	357
24 Sep 2024	100.00%	0.00%	349
25 Sep 2024	100.00%	0.00%	361
26 Sep 2024	100.00%	0.00%	363
27 Sep 2024	100.00%	0.00%	365
28 Sep 2024	100.00%	0.00%	355
29 Sep 2024	100.00%	0.00%	351
30 Sep 2024	100.00%	0.00%	367

### Availability (%)



— Dedicated interface      ..... Consumer Website - Online Banking

# AISP response time (ms)

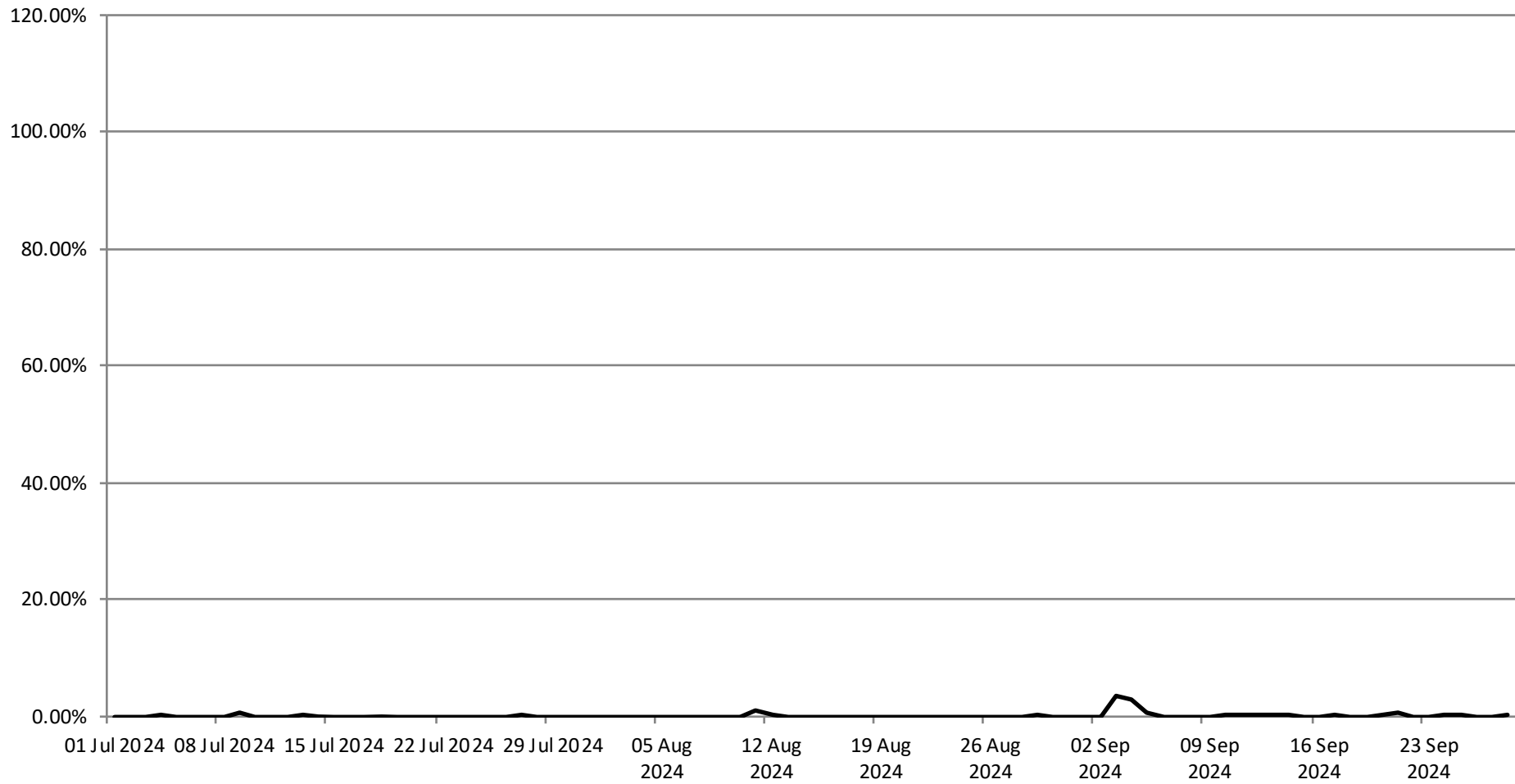


— Dedicated Interface (average)

— Dedicated interface (per MB)

..... Consumer Website - Online Banking

# Error rate (%)



— Dedicated Interface (average)